

United States Postal Service®

INDUSTRY ALERT

November 6, 2020

Product Tracking & Reporting / System Maintenance / November 8, 2020

The PTR maintenance scheduled for November 8 has been postponed.

Product Tracking and Reporting has scheduled maintenance as follows:

Start time: Sunday November 8, 2020 8:00 PM EST US
End time: Sunday November 8, 2020 11:00 PM EST US

- Inbound Shipping Services manifest files, Shipping Partner event files, and Operational tracking event data will continue to be received during this time but will experience a delay in processing.
- Outbound Scan Event, Confirmation Error Warning, and Postage Statement Extract file extract processes will be held and will resume at maintenance conclusion.
- USPS Tracking information may be stale and temporarily unavailable.

Please direct any inquiries or concerns to the *Product Tracking and Reporting* via email (IMpb@usps.gov).

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